



Minutes

Committee Name: SSSP

Date: 10-16

Time: 12:30-1:30

Location: MB 318 | Zoom

Present: Heather Ostash, Corey Marvin, Tanner Barnett, Julie Cornett, Lisa Stephens, Katie Bachman, Pam Campbell, Chad Houck, Ben Beshwate, Laura Vasquez, Tyson Huffman, Christine Small, Vivian Baker, Rebecca Pang, Ryan Khamkongsay, Justine Wagner, Emma Gilmartin, Matt Crow, Chelsea Watson, Deanna Campbell, Steve Rogers, Yonatan Escoto, Missy Gross, Fabian Meneses
Absent: John Elder

1. Call to Order

Time: 3:02pm by Name of Chair/Facilitator

2. Approval of Agenda

Addition of SSSP Website Updates

3. Approval of Minutes and Action Items

4. Report Out – Strengthening Student Success Conference (Katie)

- San Francisco
- 2-day conference good, mostly GP centered, also inmate ed
 - Reframing enrollment management more interesting
 - Brought resources back for Dean Houck from Merced College
 - Recruitment of adult learners, modify evening hours to better suit them, etc
 - Hours modification surveyed on student experience survey
- Various guest speakers including Dr. Bush and a formerly incarcerated student
- Lisa, Nicole, Peter presented to around 35 people
 - Made good contacts with various people
 - Social/Emotional learning which can be applied to classrooms, meetings, etc
 - Help build trust among students, classes, departments, etc
- Overall great conference from the views of Katie and Lisa

5. SSSP Website Updates

- Briefly discussed name of committee, will need to round back before site goes live.
- PDF of 19 ESS for website
 - Currently password protected, not easily transferred onto PDF



Minutes

- Julie sees a snapshot of the ESS as being most useful, but further discussion needed
- Julie and Heather to set a meeting to determine what has happened, and be able to show where we are on the website

6. CFIT Reports Out

- Tyson
 - Gary Enns and Justin Witt provided list of capabilities, next week he can dig in further
 - Heather wonders if Tyson would want departments to share with him what communication tools they use?
 - Look into bookstore communications
 - Often about sales, likely from corporate BN
- Chad
 - Pathway Communications with Students – Persistence
 - Met on 10/1, everyone present
 - Discussed research points and topics
 - Determined specific questions for both faculty and students to be asked to those within workgroups
 - Best times to reach out? What's best to talk about? Who is best to talk?
 - Gathering when both students and faculty believe that communications would be best
- Heather
 - Membership largely finalized – apart from students
 - Met last week to determine plan for future
 - Jessica to set up mock account so we can apply as a student to go through whole process
 - Scenarios of particular students to dig through websites
 - For inclusion of FA or sites, we will have meeting separately for them – plans this afternoon
 - Hoping for quick early fixes we can address as we begin looking into websites
 - Fabian asks if we can make changes to the CCCApply website?
 - Not easily- this is more for material creation for our students

7. Elements of Student Success Review (Dr. Marvin)

- Document on SharePoint, review of data



Minutes

8. Other

- Katie wonders whether we've considered creating a mobile app
 - Comes up quite a bit when conducting outreach
- Julie mentions that she has students who complete everything on their phones
 - Students echo this – would prefer an app as some don't have laptops etc
- Website updates – removal of unnecessary layouts etc
 - Refresh look, links

9. Transition to CFITs @ 1:30PM

Meeting Chair: Heather Ostash and Julie Cornett

Recorder: Tanner Barnett